



Northwest Territories Health and Social Services Authority Survey Results: Report Card

Engagement				+/- NTHSSA (2023)	+/- GNWT Overall	GNWT Range Lowest - Highest %	Ranking ¹	
68.1% 18.8% 11.7%				+3.5	+0.5	55% - 82%	II	
FAVOURABLE NEUTRAL UNFAVOURABLE								
COMMITMENT	CAPACITY							
	69.9% 13.6% 15.8%			+3.0	-1.0	57% - 87%	II	
	DEVELOPMENT							
	50.3% 25.5% 23.4%			+0.0	-4.6	36% - 70%	II	
	EXCELLENCE & INNOVATION							
	62.3% 20.2% 17.1%			+2.0	-1.8	52% - 79%	II	
	SATISFACTION	CULTURE						
		64.1% 15.7% 18.8%			+3.6	-4.1	45% - 83%	II
DIVERSITY & INCLUSION								
56.7% 22.5% 19.0%			-4.1	-4.8	46% - 79%	II		
HEALTH, WELLNESS & SAFETY								
	60.7% 19.3% 19.0%			+2.6	-8.3	54% - 87%	III	
	LEADERSHIP							
	59.6% 18.5% 21.6%			+3.8	-5.8	47% - 81%	III	
				2025	2023			
NTHSSA Engagement Favourability Score				68.1%	64.7%			
NTHSSA Response Rate				31.0%	45.8%			

¹ The rank indicates how departmental results compare with other GNWT departments, boards, and agencies. I = Top 25th percentile, II = 25th to 75th percentile, III = Bottom 25th percentile